

# Huron-Perth Immigrant Survey

Summary report





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# Introduction

#### Overview

The Huron-Perth Immigrant Survey aimed to hear directly from immigrants and newcomers to Canada about their experiences, struggles, the diverse strengths they bring and contribute, as well as their suggestions for how to improve settlement and integration in Huron-Perth.

The multilingual survey was conducted in November 2023. The survey heard from 195 immigrants, temporary workers, international students, refugees and their families who shared their experiences of living, working and studying in Huron and Perth communities. The survey was available in English, Spanish, Ukrainian and Arabic, and distributed by a dozen organizations supporting immigrants and newcomers to Canada as they arrive in the area.

### **Background**

The survey was conducted by the Huron County Local Immigration Partnership, with support from the University of Guelph's Community Engaged Scholarship Institute (CESI), with funding from Immigration, Refugees and Citizenship Canada.

The survey was adapted from a 2021 Waterloo Region survey of immigrants conducted by Waterloo Region Local Immigration Partnership and tailored to the Huron-Perth area by a working group of organizations supporting newcomers that included the Centre for Employment and Learning, Conestoga College, Fanshawe College, the Huron County Immigration Partnership, Perth County Economic Development, the Social Research and Planning Council, the YMCA of Southwestern Ontario, and the YMCA of Three Rivers. Before the survey was disseminated, it was reviewed and approved by the Community Research Ethics Office to ensure it was ethically sound. Nearly a dozen organizations and service providers helped recruit participants.

To encourage participation, draw prizes were available for people who completed the survey. Prizes included prepaid credit cards and Tim Horton's gift cards. While more than 200 surveys were completed, some responses were excluded from the final data analysis as the surveys who did not meet the inclusion criteria.

#### A note about the data

The overall sample size is rather small in comparison to the 11,515 immigrants living in Huron and Perth. However, the 127 newcomers, who have lived in Canada for five years or less, who filled out this survey is significant, as Statistics Canada 2021 Census data recorded that 1,185 recent immigrants moved to Huron and Perth communities from 2016 to 2021.

Care should still be taken when interpreting the data – particularly with any smaller numbers. The data presented here reflects the experiences of all survey participants and is not disaggregated in any way. This report will be followed with a larger population-specific report in 2024 which will include more disaggregated results.

Additional information and reports released can be found at: <a href="https://www.huroncounty.ca/ImmigrantSurvey/">https://www.huroncounty.ca/ImmigrantSurvey/</a>

# Demographic information – respondents

# **Immigration category**

What was your immigration status when you arrived in Canada? (n = 193)

| Category   | # of<br>participants | % of participants | # of Huron<br>County<br>participants | # of Perth<br>County<br>participants |
|--|----------------------|-------------------|--------------------------------------|--------------------------------------|
| I immigrated to Canada as an economic-<br>category immigrant<br>(e.g. Federal Skilled Worker Program,<br>Provincial Nominee Program, Canadian<br>Experience Class, and dependants of<br>economic applicants) | 53                   | 26.6%             | 38                                   | 15                                   |
| I immigrated to Canada as a family-<br>category immigrant (sponsored spouse,<br>sponsored parent or grandparent, or<br>other immigrant sponsored by family)  | 43                   | 21.6%             | 24                                   | 19                                   |
| I am currently in Canada on a CUAET<br>(Canada-Ukraine Authorization for<br>Emergency Travel) visa   | 33                   | 16.6%             | 11                                   | 21                                   |
| I moved to Canada on a temporary work visa   | 24                   | 12%               | 19                                   | 5                                    |
| I immigrated to Canada as a refugee  | 11                   | 5.5%              | 1                                    | 10                                   |
| I moved to Canada as an international student  | 11                   | 5.5%              | 7                                    | 4                                    |
| I arrived in Canada as a refugee claimant  | 4                    | 2%                | 1                                    | 3                                    |
| Other  | 8                    | 4.1%              | 4                                    | 4                                    |
| Prefer not to answer   | 6                    | 3%                | 1                                    | 5                                    |

# **Municipality of residence**

### Where do you currently live? (n = 195)

| Category                   | # of participants | % of participants |
|----------------------------|-------------------|-------------------|
| Ashfield-Colborne-Wawanosh | 22                | 11%               |
| Bluewater                  | 4                 | 2%                |
| Central Huron              | 6                 | 3%                |
| Goderich                   | 26                | 13%               |
| Howick                     | 1                 | 0.5%              |
| Huron East                 | 8                 | 4%                |
| Morris-Turnberry           | 0                 | 0%                |
| North Huron                | 8                 | 4%                |
| South Huron                | 30                | 15.5%             |

| North Perth | 33 | 17%  |
|-------------|----|------|
| Perth East  | 4  | 2%   |
| Perth South | 3  | 1.5% |
| St. Marys   | 9  | 5%   |
| Stratford   | 38 | 20%  |
| West Perth  | 3  | 1.5% |

105 participants were from Huron County

participants were from Perth County

### Length of time in Canada

How long have you been living in Canada? (n = 195)

| Category            | # of participants | % of participants | # of Huron<br>County<br>participants | # of Perth County participants |
|---------------------|-------------------|-------------------|--------------------------------------|--------------------------------|
| Less than a year    | 43                | 22.1%             | 19                                   | 24                             |
| One to two years    | 40                | 20.5%             | 20                                   | 20                             |
| Three to five years | 44                | 22.6%             | 30                                   | 14                             |
| Six to 10 years     | 29                | 14.9%             | 10                                   | 19                             |
| 10+ years           | 39                | 20%               | 26                                   | 13                             |

of the respondents were newcomers, people who lived in Canada for five years or less

### **Country of origin**

#### What country were you born in? (n = 194)

| Category       | # of participants | % of participants | # of Huron<br>County<br>participants | # of Perth County participants |
|----------------|-------------------|-------------------|--------------------------------------|--------------------------------|
| Ukraine        | 37                | 19.0%             | 14                                   | 23                             |
| Philippines    | 27                | 13.8%             | 21                                   | 6                              |
| India          | 22                | 11.3%             | 8                                    | 14                             |
| Jamaica        | 10                | 5.1%              | 9                                    | 1                              |
| Honduras       | 8                 | 4.1%              | 8                                    | 0                              |
| Syria          | 8                 | 4.1%              | 0                                    | 8                              |
| Eritrea        | 7                 | 3.6%              | 0                                    | 7                              |
| Netherlands    | 7                 | 3.6%              | 2                                    | 5                              |
| United States  | 7                 | 3.6%              | 7                                    | 0                              |
| United Kingdom | 6                 | 3.1%              | 6                                    | 0                              |
| China          | 3                 | 1.5%              | 1                                    | 2                              |
| Germany        | 3                 | 1.5%              | 2                                    | 1                              |
| Mexico         | 3                 | 1.5%              | 2                                    | 1                              |
| Australia      | 2                 | 1.0%              | 1                                    | 1                              |
| Columbia       | 2                 | 1.0%              | 1                                    | 2                              |
| Denmark        | 2                 | 1.0%              | 1                                    | 1                              |
| Iran           | 2                 | 1.0%              | 1                                    | 1                              |
| Pakistan       | 2                 | 1.0%              | 1                                    | 1                              |
| South Africa   | 2                 | 1.0%              | 2                                    | 0                              |
| Thailand       | 2                 | 1.0%              | 1                                    | 1                              |
| Other*         | 28                | 14.4%             | 1                                    | 0                              |

<sup>\*</sup>Other countries had single respondents. Those countries included: Austria, Bangladesh, Bhutan, Brazil, Chile, Congo {Democratic Rep}, Cuba, Ecuador, El Salvador, Ethiopia, Finland, France, Kenya, Korea South, Kosovo, Laos, Korea South, Moldova, Nepal, Poland, Portugal, Romania, South Sudan, Switzerland, Tanzania, Trinidad &Tobago, Venezuela and Vietnam.

Participants were born in 49 different countries and now live and work in Huron and Perth communities



Language

### What is the language you first learned at home? (n = 195)

| Category   | # of participants | % of participants | # of Huron<br>County<br>participants | # of Perth County participants |
|------------|-------------------|-------------------|--------------------------------------|--------------------------------|
| Ukrainian  | 36                | 18.5%             | 14                                   | 22                             |
| English    | 31                | 15.9%             | 29                                   | 2                              |
| Spanish    | 23                | 11.8%             | 14                                   | 9                              |
| Tagalog    | 21                | 10.8%             | 18                                   | 3                              |
| Other*     | 22                | 11.3%             | 10                                   | 12                             |
| Malayalam  | 13                | 6.7%              | 1                                    | 12                             |
| Arabic     | 8                 | 4.1%              | 1                                    | 7                              |
| Dutch      | 7                 | 3.6%              | 2                                    | 5                              |
| Tigrinya   | 6                 | 3.1%              | 0                                    | 6                              |
| German     | 4                 | 2.1%              | 3                                    | 1                              |
| Gujarati   | 3                 | 1.5%              | 2                                    | 1                              |
| Punjabi    | 3                 | 1.5%              | 3                                    | 0                              |
| Afrikaans  | 2                 | 1.0%              | 2                                    | 0                              |
| Ilonggo    | 2                 | 1.0%              | 0                                    | 2                              |
| Korean     | 2                 | 1.0%              | 2                                    | 0                              |
| Mandarin   | 2                 | 1.0%              | 0                                    | 2                              |
| Nepali     | 2                 | 1.0%              | 0                                    | 2                              |
| Portuguese | 2                 | 1.0%              | 1                                    | 1                              |
| Swahili    | 2                 | 1.0%              | 1                                    | 1                              |
| Thai       | 2                 | 1.0%              | 1                                    | 1                              |
| Urdu       | 2                 | 1.0%              | 1                                    | 1                              |

<sup>\*</sup>Languages that were only recorded once or where the language was not specified was inputted into other category.

81% speak more than one language



### Number of languages spoken

How many languages can you speak well? (n = 192)

| Category     | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|--------------|-------------------|-------------------|--------------------------------|--------------------------------|
| One          | 36                | 18.8%             | 24                             | 12                             |
| Two          | 100               | 52.1%             | 55                             | 45                             |
| Three        | 39                | 20.3%             | 20                             | 19                             |
| Four         | 14                | 7.3%              | 3                              | 11                             |
| Five or more | 3                 | 1.6%              | 1                              | 2                              |

### English language speaking and listening skills

How well can you speak and understand English? (n = 193)

| Category    | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|-------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Very well   | 93                | 48.2%             | 55                             | 38                             |
| Well        | 28                | 14.5%             | 13                             | 15                             |
| Fairly well | 57                | 29.5%             | 31                             | 26                             |
| Poorly      | 15                | 7.8%              | 6                              | 9                              |
| Not at all  | 0                 | 0.0%              | 0                              | 0                              |

of respondents are able to communicate in the English language fairly well, well, or very well



# English language reading and writing skills

How well can you read and write English? (n = 195)

| Category    | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|-------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Very well   | 91                | 46.7%             | 53                             | 38                             |
| Well        | 23                | 11.8%             | 12                             | 11                             |
| Fairly well | 61                | 31.3%             | 33                             | 28                             |
| Poorly      | 19                | 9.7%              | 6                              | 13                             |
| Not at all  | 1                 | 0.5%              | 1                              | 0                              |

# Use of community serivces

Please rate your experience with the following government funded services in the last 12 months in Huron and/or Perth Counties. (n = 193)

| Category                                   | # of<br>participants<br>who used<br>service<br>overall | % of participants who used the service overall | % of users of this service that rated their experience as excellent or good | # of Huron County participants that rated their experience as excellent or good | # of Perth County participants that rated their expe- rience as excellent or good |
|--|--|--|---|---|---|
| Health                                     | 161  | 83.4%  | 84.5%   | 73  | 63  |
| Libraries                                  | 141  | 73.1%  | 94.3%   | 69  | 64  |
| Hospitals                                  | 153  | 79.3%  | 81.7%   | 73  | 52  |
| Recreation services                        | 132  | 68.4%  | 88.6%   | 68  | 49  |
| English language<br>learning               | 126  | 65.3%  | 87.3%   | 50  | 60  |
| Children's education                       | 115  | 59.6%  | 88.7%   | 46  | 56  |
| Police                                     | 107  | 55.4%  | 93.5%   | 53  | 47  |
| Employment services                        | 116  | 60.1%  | 78.5%   | 53  | 38  |
| Social services                            | 101  | 52.3%  | 88.1%   | 47  | 42  |
| Language interpretation/<br>translation    | 102  | 52.8%  | 82.4%   | 36  | 48  |
| Settlement/immigration services            | 106  | 54.9%  | 77.4%   | 43  | 39  |
| Mental health                              | 95   | 49.2%  | 80.0%   | 35  | 41  |
| Childcare                                  | 85   | 44.0%  | 84.7%   | 36  | 36  |
| Adult education/skills training            | 88   | 45.6%  | 81.8%   | 30  | 42  |
| Small business/<br>entrepreneurial support | 84   | 43.5%  | 71.4%   | 32  | 28  |

Libraries, police, and children's education were the highest rated services by newcomers

# What are the biggest challenges you or your family have experienced in the last year in Huron or Perth Counties? (Choose all that apply.) (n = 182)

| Category   | # of participants | % of participants | # of Huron<br>County | # of Perth<br>County |
|--|-------------------|-------------------|----------------------|----------------------|
| Cost of living or money problems   | 86                | 47.3%             | 49                   | 37                   |
| Finding a family doctor  | 61                | 33.5%             | 32                   | 29                   |
| Finding a family doctor  | 53                | 29.1%             | 32                   | 21                   |
| Transportation   | 50                | 27.5%             | 30                   | 20                   |
| Finding work that matches my professional  | 45                | 24.7%             | 23                   | 22                   |
| qualifications   |                   | 24.7%             |                      |                      |
| Finding a place to live  | 32                | 17.6%             | 19                   | 13                   |
| Finding food that is a cultural preference   | 31                | 17.0%             | 15                   | 16                   |
| Making friends   | 30                | 16.5%             | 12                   | 18                   |
| Finding other health care (dentist, optometrist, etc.)   | 28                | 15.4%             | 16                   | 12                   |
| Learning English   | 26                | 14.3%             | 7                    | 19                   |
| Finding a place to practice my religion  | 21                | 11.5%             | 11                   | 10                   |
| Finding childcare  | 19                | 10.4%             | 11                   | 8                    |
| Starting a new business  | 18                | 9.9%              | 7                    | 11                   |
| Opportunities for your children's future   | 16                | 8.8%              | 9                    | 7                    |
| Discrimination   | 15                | 8.2%              | 7                    | 8                    |
| Receiving public or social services (e.g. settlement services, government services, etc.)        | 15                | 8.2%              | 8                    | 7                    |
| Learning where and how to do things  | 14                | 7.7%              | 4                    | 10                   |
| Finding relevant programing in local community centres, arts and culture spaces, libraries, etc. | 13                | 7.1%              | 8                    | 5                    |
| Getting information in a language you understand   | 12                | 6.6%              | 2                    | 10                   |
| Making sure your children are safe and happy at school and in the community                      | 8                 | 4.4%              | 3                    | 5                    |
| Finding mental health care   | 7                 | 3.8%              | 6                    | 1                    |

Cost of living was consistently considered the top challenge newcomers and immigrants faced, followed by finding a family doctor, finding affordable housing, transportation and finding work that matched professional qualifications



# What changes would help immigrants and other newcomers to Canada to reach their full potential in your community?

| Category  | # of<br>participants | % of participants | # of Huron<br>County<br>participants | # of Perth<br>County<br>participants |
|---|----------------------|-------------------|--------------------------------------|--------------------------------------|
| Better programs for immigrants to find work or start a business                                 | 43                   | 34.4%             | 26                                   | 17                                   |
| Availability of public transportation   | 35                   | 28.0%             | 24                                   | 11                                   |
| More affordable housing   | 33                   | 26.4%             | 21                                   | 12                                   |
| Actions to increase welcoming and acceptance of immigrants                                      | 29                   | 23.2%             | 16                                   | 13                                   |
| Educate employers on the value and ways of hiring, retaining and promoting immigrants           | 29                   | 23.2%             | 17                                   | 12                                   |
| A central place for both employers to find immigrant workers and for workers to find employment | 23                   | 18.4%             | 15                                   | 8                                    |
| Actions to improve the social connections of immigrants   | 19                   | 15.2%             | 12                                   | 7                                    |
| Availability of a worship space for your religion   | 14                   | 11.2%             | 4                                    | 10                                   |
| Actions to reduce discrimination towards immigrants   | 13                   | 10.4%             | 6                                    | 7                                    |
| More opportunities to help improve English language skills                                      | 13                   | 10.4%             | 9                                    | 4                                    |
| English learning opportunities in workplaces  | 10                   | 8.0%              | 4                                    | 6                                    |
| Access to internet  | 7                    | 5.6%              | 0                                    | 7                                    |
| More available childcare  | 7                    | 5.6%              | 5                                    | 2                                    |
| Greater involvement in community leadership and planning  | 6                    | 4.8%              | 4                                    | 2                                    |
| More immigrant programming in local community centers, arts & culture spaces, libraries, etc.   | 6                    | 4.8%              | 0                                    | 6                                    |
| Availability of interpretation and translation services   | 5                    | 4.0%              | 1                                    | 4                                    |
| Computer access and training  | 5                    | 4.0%              | 1                                    | 4                                    |
| Mentorship opportunities  | 5                    | 4.0%              | 1                                    | 4                                    |
| More effort by community services to better serve immigrants                                    | 4                    | 3.2%              | 2                                    | 2                                    |
| More opportunities to help improve language skills other than English                           | 4                    | 3.2%              | 2                                    | 2                                    |
| One place to get all settlement, immigration and other services                                 | 4                    | 3.2%              | 3                                    | 1                                    |
| Service agencies working together more  | 4                    | 3.2%              | 4                                    | 0                                    |

Improving employment & entrepreneurial services, extending public transportation and ensuring affordable housing was available were the top recommendations to help other immigrants reach their full potential



### Health care and interpretation support

If you or a family member went to a hospital, health clinic or talked to a health professional in the past year, did the clinic provide in-person or phone/video interpretation?

| Category  | # of<br>participants | % of  | # of Huron County participants | # of Perth<br>County<br>participants |
|---|----------------------|-------|--------------------------------|--------------------------------------|
| Language interpretation was provided for me   | 17                   | 9.1%  | 5                              | 12                                   |
| I wanted language interpretation but did not receive it   | 9                    | 4.8%  | 5                              | 4                                    |
| I brought a family member or friend because interpretation was not available                          | 15                   | 8.0%  | 8                              | 7                                    |
| I brought a family member or friend<br>because I prefer this instead of a<br>professional interpreter | 8                    | 4.3%  | 5                              | 3                                    |
| I did not need language interpretation  | 104                  | 55.6% | 60                             | 44                                   |
| I did not go to a hospital, clinic or health professional   | 26                   | 13.9% | 13                             | 13                                   |
| Other   | 8                    | 4.3%  | 4                              | 4                                    |

# Welcoming community

# Recommending your community to other newcomers

How likely would you be to recommend to other immigrants to move to Huron or Perth Counties? (n = 186)

| Category        | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|-----------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Very likely     | 51                | 27.4%             | 28                             | 23                             |
| Likely          | 61                | 32.8%             | 32                             | 29                             |
| Somewhat likely | 44                | 23.7%             | 26                             | 18                             |
| Unlikely        | 21                | 11.3%             | 12                             | 9                              |
| Not likely      | 9                 | 4.8%              | 3                              | 6                              |

<sup>\*</sup>Options 'not sure' and 'prefer not to answer' were not provided and would be included in future surveys – a small number of participants skipped this question.

of respondents were likely to recommend communities in Huron and Perth as places to settle to other immigrants and newcomers

### Welcoming community

How welcoming is your community to immigrants and newcomers to Canada? (n = 189)

| Category                    | # of<br>participants | % of participants | # of Huron County<br>participants<br>(n = 102) | # of Perth County<br>participants<br>(n = 87) |
|-----------------------------|----------------------|-------------------|--|---|
| 5 - Very likely welcoming   | 64                   | 33.9%             | 34   | 30  |
| 4                           | 66                   | 34.9%             | 40   | 26  |
| 3 - Neutral                 | 38                   | 20.1%             | 18   | 20  |
| 2                           | 19                   | 10.1%             | 10   | 9   |
| 1 - Very likely unwelcoming | 2                    | 1.1%              | 0  | 2   |

<sup>\*</sup>Note that 'not sure' and 'prefer not to answer were not included as response options and will be included in future surveys – a small number of participants opted to skip this question.

### Sense of belonging

#### How do you describe your sense of belonging in your community? (n = 193)

(Sense of belonging is when you feel accepted and valued by others around you. It is when you feel like Huron or Perth Counties is truly your home.)

| Category                | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|-------------------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Very strong             | 62                | 32.1%             | 32                             | 30                             |
| Somewhat strong         | 67                | 34.7%             | 40                             | 27                             |
| Somewhat weak           | 33                | 17.1%             | 16                             | 17                             |
| Very weak               | 10                | 5.2%              | 5                              | 5                              |
| Don't know / no opinion | 21                | 10.9%             | 12                             | 9                              |

66.8% felt they belonged in the community they live in



### Feeling at home

How long did it take you to feel at home in this community? (n = 195)

| Category                                     | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|--|-------------------|-------------------|--------------------------------|--------------------------------|
| When I arrived                               | 40                | 20.5%             | 23                             | 17                             |
| Less than a yea                              | 49                | 25.1%             | 28                             | 21                             |
| 1-2 years                                    | 52                | 26.7%             | 25                             | 27                             |
| 3-5 years                                    | 24                | 12.3%             | 12                             | 12                             |
| 6-10 years                                   | 4                 | 2.1%              | 4                              | 0                              |
| More than 10 years                           | 6                 | 3.1%              | 5                              | 1                              |
| I still don't feel at home in this community | 20                | 10.3%             | 8                              | 12                             |

#### **Isolation and loneliness**

How often have you felt isolated or alone in the last 12 months in Huron or Perth? (n = 193)

| Category     | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|--------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Not at all   | 57                | 29.5%             | 32                             | 25                             |
| A little bit | 61                | 31.6%             | 36                             | 25                             |
| Somewhat     | 32                | 16.6%             | 18                             | 14                             |
| Quite a bit  | 30                | 15.5%             | 14                             | 16                             |
| A great deal | 13                | 6.7%              | 4                              | 9                              |

# **Volunteerism**

#### Do you belong to or volunteer with any organizations? (n = 193)

| Category       | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|----------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Yes            | 71                | 36.8%             | 40                             | 31                             |
| No             | 108               | 56.0%             | 56                             | 52                             |
| Prefer not to  | 14                | 7.3%              | 7                              | 7                              |
| answer, unsure |                   |                   |                                |                                |

36.8% are active volunteers



#### If yes, is the organization based in your community? (n = 71)

| Category       | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|----------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Yes            | 60                | 84.5%             | 37                             | 23                             |
| No             | 8                 | 11.3%             | 2                              | 6                              |
| Prefer not to  | 3                 | 4.2%              | 1                              | 2                              |
| answer, unsure |                   |                   |                                |                                |

#### If yes, what is type of organization is it? (n = 57)

| Category                                | # of participants | % of participants |
|---|-------------------|-------------------|
| Immigration or newcomer                 | 10                | 17.5%             |
| Religious organization                  | 10                | 17.5%             |
| Other                                   | 9                 | 15.8%             |
| Arts and culture                        | 3                 | 5.3%              |
| Education and research                  | 3                 | 5.3%              |
| Environment                             | 3                 | 5.3%              |
| Grant-making, fundraising and volunteer | 3                 | 5.3%              |
| promotion                               |                   |                   |
| Hospital/health care                    | 3                 | 5.3%              |
| Business and professional associations  | 2                 | 3.5%              |
| and unions                              |                   |                   |
| International organizations             | 2                 | 3.5%              |
| Social services                         | 2                 | 3.5%              |
| Sports and recreation                   | 6                 | 3.5%              |
| Development and housing                 | 1                 | 1.8%              |

<sup>\*</sup>Location not identified due to low numbers, which could compromise confidentiality

# If you volunteer, how many hours a month? (n = 52)

| Category           | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|--------------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Less than one hour | 7                 | 13.5%             | 1                              | 6                              |
| One to three       | 24                | 46.2%             | 20                             | 4                              |
| Four to 10         | 13                | 25.0%             | 6                              | 7                              |
| 10 or more         | 8                 | 15.4%             | 5                              | 3                              |

# **Discrimination**

The next questions are about your experience with discrimination in the past 1 year (or in the time you have lived in the Huron-Perth area if that time is less than 1 year).

Discrimination is defined as an action or a decision that treats a person or a group badly for reasons such as their race, age, disability, gender, religion, sexuality, etc. by the Canadian Human Rights Commission.

# In the last 12 months have you experienced discrimination or been treated unfairly by others in the Huron-Perth area? (n = 191)

| Category          | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|-------------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Yes               | 31                | 16.2%             | 11                             | 20                             |
| No                | 111               | 58.1%             | 58                             | 53                             |
| Unsure            | 32                | 16.8%             | 25                             | 7                              |
| Prefer not to say | 17                | 8.9%              | 10                             | 7                              |

### If yes, in what locations have you experienced discrimination or unfair treatment? (n = 29)

|   | # of participants | % of participants | Often | Sometimes | Rarely |
|---|-------------------|-------------------|-------|-----------|--------|
| At your job – for example, from supervisors, co-workers, or clients.            | 18                | 62.1%             | 4     | 13        | 1      |
| In a store, bank, or restaurant.  | 14                | 48.3%             | 1     | 12        | 1      |
| While attending social gatherings.  | 12                | 41.4%             | 2     | 7         | 3      |
| While using public areas, such as parks and sidewalks.                          | 11                | 37.9%             | 3     | 7         | 1      |
| When interacting with your neighbours.  | 10                | 34.5%             | 1     | 6         | 3      |
| When applying for a job or promotion.   | 9                 | 31.0%             | 5     | 3         | 1      |
| When looking for housing (for example, buying a house or renting an apartment). | 8                 | 27.6%             | 1     | 4         | 3      |
| When participating in a club, meeting, or organization.                         | 8                 | 27.6%             | 1     | 4         | 3      |
| When attending school or classes.   | 8                 | 27.6%             | 1     | 4         | 3      |
| When interacting with hospitals or health care workers.                         | 7                 | 24.1%             | 1     | 4         | 2      |
| While using libraries, community/ recreational centres, arenas.                 | 7                 | 24.1%             | 1     | 3         | 3      |
| While using public transit, such as buses, trains or taxis.                     | 6                 | 20.7%             | 1     | 3         | 2      |
| When interacting with the police.   | 5                 | 17.2%             | 1     | 4         | 0      |
| When applying for a program or benefit.   | 3                 | 10.3%             | 1     | 0         | 2      |
| When interacting with the courts.   | 1                 | 3.4%              | 0     | 1         | 0      |

# Workplaces were the most commonly reported place where discrimination occurred

# In the past 1 year, have you experienced any of the following specific forms of discrimination or mistreatment? (n = 30)

| Category            | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|---------------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Derogatory language | 9                 | 30.0%             | 2                              | 7                              |
| Inappropriate jokes | 8                 | 26.7%             | 4                              | 4                              |
| Did not experience  | 5                 | 16.7%             | 0                              | 5                              |
| Verbal abuse        | 3                 | 10%               | 2                              | 1                              |
| Verbal threat       | 4                 | 13.3%             | 3                              | 1                              |
| Other               | 1                 | 3.3%              | 0                              | 1                              |

# Additional demographic information

These demographic questions are intended to help us build programs and services that meet the needs of diverse groups. While all these questions are optional, your answers are important. We want to hear from immigrants in all different groups in Huron and Perth Counties.

#### What is your age? (n = 195)

| Category    | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|-------------|-------------------|-------------------|--------------------------------|--------------------------------|
| 16-19 years | 17                | 8.7%              | 2                              | 15                             |
| 20-24       | 11                | 5.6%              | 8                              | 3                              |
| 25-34       | 59                | 30.3%             | 37                             | 22                             |
| 35-44       | 71                | 36.4%             | 36                             | 35                             |
| 45-54       | 22                | 11.3%             | 10                             | 12                             |
| 55-64       | 9                 | 4.6%              | 8                              | 1                              |
| 65 or older | 6                 | 3.1%              | 4                              | 2                              |

In our society, people are often described by their race or racial background. These are not based on science, but our race may influence the way we are treated by individuals and institutions. Which category best describes you? (n = 193)

| Category  | # of<br>participants | % of participants | # of Huron<br>County<br>participants | # of Perth<br>County<br>participants |
|---|----------------------|-------------------|--------------------------------------|--------------------------------------|
| White (e.g. European descent)   | 73                   | 37.8%             | 41                                   | 32                                   |
| South Asian (e.g. Bangladeshi, Indian,<br>Pakistani, Sri Lankan, Indo-Caribbean)  | 22                   | 11.4%             | 9                                    | 13                                   |
| Black (e.g. African, African Canadian, Afro-<br>Caribbean)                        | 24                   | 12.4%             | 12                                   | 12                                   |
| Southeast Asian (e.g. Filipino, Vietnamese, Cambodian, Laotian, Thai, Indonesian) | 27                   | 14.0%             | 22                                   | 5                                    |
| Latin American (e.g. Mexican, Honduran)   | 17                   | 8.8%              | 9                                    | 8                                    |
| Prefer not to answer  | 9                    | 4.7%              | 3                                    | 6                                    |
| Middle Eastern (e.g. Afghan, Egyptian,<br>Iranian, Lebanese, Syrian, Turkish)     | 8                    | 4.1%              | 2                                    | 6                                    |
| Do not know   | 8                    | 4.1%              | 3                                    | 5                                    |
| East Asian (e.g. Chinese, Japanese, Korean, Taiwanese descent)                    | 5                    | 2.3%              | 4                                    | 1                                    |

#### How would you describe your gender identity? (n = 194)

| Category                | # of participants | % of participants | # of Huron County participants | # of Perth<br>County<br>participants |
|-------------------------|-------------------|-------------------|--------------------------------|--------------------------------------|
| Man                     | 95                | 49.0%             | 55                             | 40                                   |
| Woman                   | 94                | 48.5%             | 49                             | 45                                   |
| Non-binary              | 1                 | 0.5%              | 1                              | 0                                    |
| Prefer not to answer    | 1                 | 0.5%              | 0                              | 1                                    |
| Prefer to self-describe | 3                 | 1.5%              | 0                              | 3                                    |

#### Do you have children under the age of 16 in your family? (n = 192)

| Category  | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|-----------|-------------------|-------------------|--------------------------------|--------------------------------|
| No        | 82                | 42.7%             | 44                             | 38                             |
| 1         | 57                | 29.7%             | 39                             | 18                             |
| 2         | 29                | 15.1%             | 9                              | 20                             |
| 3         | 16                | 8.3%              | 6                              | 10                             |
| 4 or more | 8                 | 4.2%              | 5                              | 3                              |

57.5% of respondents have children under the age of 16



# Do you self-identify as a member of the LGBTQ+ community? (n = 191) (lesbian, gay, bisexual, transgender, queer/questioning)

| Category      | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|---------------|-------------------|-------------------|--------------------------------|--------------------------------|
| No            | 176               | 92.1%             | 97                             | 79                             |
| Prefer not to | 13                | 6.8%              | 6                              | 7                              |
| say           |                   |                   |                                |                                |
| Yes           | 2                 | 1.0%              | 1                              | 1                              |

# Are you living with a disability (physical or mental) or a chronic illness that limits your activity? (n = 194)

| Category      | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|---------------|-------------------|-------------------|--------------------------------|--------------------------------|
| No            | 185               | 95.4%             | 101                            | 84                             |
| Yes           | 6                 | 3.1%              | 2                              | 4                              |
| Prefer not to | 3                 | 1.5%              | 2                              | 1                              |
| answer        |                   |                   |                                |                                |

# If you are a member of a faith community, please share which one: (n = 191)

| Category                               | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|--|-------------------|-------------------|--------------------------------|--------------------------------|
| Christian                              | 100               | 52.4%             | 55                             | 45                             |
| I am not a member of a faith community | 47                | 24.6%             | 27                             | 20                             |
| Muslim                                 | 15                | 7.9%              | 3                              | 12                             |
| Prefer not to answer                   | 8                 | 4.2%              | 5                              | 3                              |
| Atheist                                | 7                 | 3.7%              | 5                              | 2                              |
| Hindu                                  | 5                 | 2.6%              | 1                              | 4                              |
| Other                                  | 5                 | 2.6%              | 4                              | 1                              |
| Sikh                                   | 3                 | 1.6%              | 3                              | 0                              |
| Buddhist                               | 1                 | 0.5%              | 1                              | 0                              |

# **Employment & education**

What is the highest level of education you have completed? (n = 194)

| Category                                 | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|--|-------------------|-------------------|--------------------------------|--------------------------------|
| No formal education                      | 4                 | 2.1%              | 2                              | 2                              |
| Less than 6 years of formal education    | 4                 | 2.1%              | 1                              | 3                              |
| Less than 8 years of formal education    | 3                 | 1.6%              | 1                              | 2                              |
| Less than 12 years of formal education   | 11                | 5.7%              | 2                              | 9                              |
| Completed secondary school or equivalent | 16                | 8.2%              | 10                             | 6                              |
| Trade/technical school                   | 11                | 5.7%              | 9                              | 2                              |
| College diploma                          | 19                | 9.8%              | 13                             | 6                              |
| Bachelor's degree                        | 71                | 36.6%             | 44                             | 27                             |
| Master's degree                          | 41                | 21.1%             | 18                             | 23                             |
| PhD                                      | 6                 | 3.1%              | 4                              | 2                              |
| Prefer not to answer                     | 8                 | 4.1%              | 1                              | 7                              |

completed college, university education or an advanced degree



# What is your paid employment status? (n = 192)

| Category  | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|---|-------------------|-------------------|--------------------------------|--------------------------------|
| Employed full-time at one job (30 hours a week or more)             | 96                | 50.0%             | 57                             | 39                             |
| Employed part-time at one job (Less than 30 hours a week)           | 18                | 9.4%              | 7                              | 11                             |
| Self-employed or own your own business                              | 16                | 8.3%              | 14                             | 2                              |
| Unemployed, looking for work  | 14                | 7.3%              | 3                              | 11                             |
| Student   | 11                | 5.7%              | 3                              | 8                              |
| Employed part-time at more than one job (Less than 30 hours a week) | 8                 | 4.2%              | 6                              | 2                              |
| Homemaker   | 8                 | 4.2%              | 2                              | 6                              |
| Employed full-time at more than one job (30 hours a week or more)   | 7                 | 3.6%              | 5                              | 2                              |
| Other   | 6                 | 3.1%              | 3                              | 3                              |
| Retired   | 4                 | 2.1%              | 2                              | 2                              |
| Unemployed, not looking for work                                    | 2                 | 1.0%              | 1                              | 1                              |
| Prefer not to answer  | 2                 | 1.0%              | 0                              | 2                              |

# In what professional field are you most skilled and experienced? (n = 188)

| Category  | # of<br>participants | % of participants | # of Huron<br>County<br>participants | # of Perth<br>County<br>participants |
|---|----------------------|-------------------|--------------------------------------|--------------------------------------|
| Agriculture, natural resources and related production occupations       | 39                   | 20.7%             | 27                                   | 12                                   |
| Business, finance and administration occupations                        | 28                   | 14.9%             | 17                                   | 11                                   |
| Sales and service occupations   | 22                   | 11.7%             | 14                                   | 8                                    |
| Health occupations  | 20                   | 10.6%             | 8                                    | 12                                   |
| Art, culture, recreation and sport occupations                          | 15                   | 8.0%              | 8                                    | 7                                    |
| Manufacturing and utilities occupations                                 | 14                   | 7.5%              | 5                                    | 9                                    |
| Trades, transport and equipment operators and related occupations       | 13                   | 6.9%              | 5                                    | 8                                    |
| Other   | 17                   | 9.0%              | 6                                    | 11                                   |
| Natural and applied sciences occupations                                | 9                    | 4.8%              | 4                                    | 5                                    |
| Education, law and social, community and government service occupations | 10                   | 5.3%              | 7                                    | 3                                    |
| Legislative and senior management occupations                           | 1                    | 0.5%              | 1                                    | 0                                    |

### Are you in a job in Canada that is at the same level as your international experience and education? (n = 195)

| Category                   | # of<br>participants<br>(n = 195) | % of participants | # of Huron County<br>participant | # of Perth County participants |
|----------------------------|-----------------------------------|-------------------|----------------------------------|--------------------------------|
| Yes                        | 75                                | 38.5%             | 50                               | 25                             |
| No                         | 83                                | 42.6%             | 42                               | 41                             |
| I'm not currently employed | 30                                | 15.4%             | 10                               | 20                             |
| Prefer not to answer       | 7                                 | 3.6%              | 3                                | 4                              |

said their current job was not at the same level as their international experience and education



#### Were your international skills and experience recognized in Canada? (n = 192)

| Category                   | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|----------------------------|-------------------|-------------------|--------------------------------|--------------------------------|
| Yes                        | 88                | 45.8%             | 54                             | 34                             |
| No                         | 62                | 32.3%             | 38                             | 24                             |
| I'm not currently employed | 25                | 13.0%             | 4                              | 21                             |
| Prefer not to answer       | 17                | 8.9%              | 7                              | 10                             |

# Housing

### How many people live in your house or apartment? (n = 191)

| Category          | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|-------------------|-------------------|-------------------|--------------------------------|--------------------------------|
| 1 person          | 7                 | 3.7%              | 5                              | 2                              |
| 2 people          | 40                | 20.9%             | 23                             | 17                             |
| 3 people          | 37                | 19.4%             | 23                             | 14                             |
| 4 people          | 44                | 23.0%             | 17                             | 27                             |
| 5 people          | 22                | 11.5%             | 10                             | 12                             |
| 6 people          | 16                | 8.4%              | 12                             | 4                              |
| 7 to 9 people     | 16                | 8.4%              | 5                              | 11                             |
| 10 or more people | 9                 | 4.7%              | 8                              | 1                              |





#### Which of the following describes your living status? (n = 191)

| Category  | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|---|-------------------|-------------------|--------------------------------|--------------------------------|
| Homeowner   | 65                | 34.0%             | 38                             | 27                             |
| Renter  | 96                | 50.3%             | 54                             | 42                             |
| Rent social housing (houses or apartments made available to rent at a low cost) | 11                | 5.8%              | 4                              | 7                              |
| Rent geared to income housing   | 5                 | 2.6%              | 2                              | 3                              |
| I don't have a permanent place to live (couch surfing, homeless)                | 0                 | 0.0%              | 0                              | 0                              |
| Other   | 8                 | 4.2%              | 3                              | 5                              |
| Prefer not to answer  | 6                 | 3.1%              | 1                              | 5                              |

#### Does your housing suit your needs? (n = 184)

(Are there enough bedrooms and is it in good repair)

| Category             | # of         | % of         | # of Huron County | # of Perth County |
|----------------------|--------------|--------------|-------------------|-------------------|
|                      | participants | participants | participants      | participants      |
| Yes                  | 151          | 82.1%        | 84                | 67                |
| No                   | 14           | 7.6%         | 8                 | 6                 |
| Prefer not to answer | 19           | 10.3%        | 9                 | 10                |

#### Is your housing affordable?

(Housing is considered "affordable" if it costs less than 30% of a household's before-tax income)

| Category             | # of         |              | # of Huron County | _            |
|----------------------|--------------|--------------|-------------------|--------------|
|                      | participants | participants | participants      | participants |
| Yes                  | 94           | 50.8%        | 63                | 31           |
| No                   | 58           | 31.4%        | 27                | 31           |
| Prefer not to answer | 33           | 17.8%        | 12                | 21           |

#### Is your household income enough for the needs of your household? (n = 194)

| Category  | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|---|-------------------|-------------------|--------------------------------|--------------------------------|
| Our income is more than enough for our needs      | 21                | 10.8%             | 14                             | 7                              |
| Our income is enough for our needs                | 75                | 38.7%             | 47                             | 28                             |
| Our income is not quite enough for our needs      | 55                | 28.4%             | 28                             | 27                             |
| Our income is definitely not enough for our needs | 24                | 12.4%             | 8                              | 16                             |
| Prefer not to answer                              | 19                | 9.8%              | 7                              | 12                             |

40.8% do not have enough household income to meet their needs



# **Accessing information**

# Where do you prefer to get information about community and settlement services? (n = 188)

|   | % of participants who prefer this means (selected yes or sometimes) | Yes | Sometimes | No |
|---|---|-----|-----------|----|
| Facebook  | 66.5%   | 93  | 32        | 16 |
| Emails  | 63.8%   | 91  | 29        | 22 |
| Family or friends                                       | 56.4%   | 74  | 32        | 16 |
| Local media (newspaper, radio)                          | 50.5%   | 61  | 34        | 24 |
| Community organization websites                         | 50.0%   | 51  | 43        | 28 |
| Co-worker or work related contact                       | 44.7%   | 48  | 36        | 29 |
| Newsletter  | 43.1%   | 47  | 34        | 38 |
| Library   | 42.6%   | 49  | 31        | 34 |
| Instagram   | 38.3%   | 48  | 24        | 38 |
| Messaging apps (e.g. WhatsApp, Telegram, etc.)          | 36.7%   | 45  | 24        | 41 |
| Information session                                     | 35.1%   | 33  | 33        | 36 |
| Settlement worker or other community organization staff | 34.6%   | 44  | 21        | 41 |
| At a community of faith                                 | 30.3%   | 38  | 19        | 40 |
| LinkedIn  | 26.6%   | 22  | 28        | 55 |
| Twitter   | 21.3%   | 25  | 15        | 50 |
| Other   | 10.6%   | 7   | 13        | 34 |

### How did you find out about this survey?

| Category                        | # of participants | % of participants | # of Huron County participants | # of Perth County participants |
|---------------------------------|-------------------|-------------------|--------------------------------|--------------------------------|
| A friend or personal connection | 37                | 22.6%             | 18                             | 19                             |
| A community organization        | 29                | 17.7%             | 12                             | 17                             |
| Other                           | 28                | 17.1%             | 12                             | 16                             |
| Social media                    | 27                | 16.5%             | 18                             | 9                              |
| At work                         | 18                | 11.0%             | 16                             | 2                              |
| Website/newsletter              | 11                | 6.7%              | 11                             | 0                              |
| Ambassador                      | 6                 | 3.7%              | 5                              | 1                              |
| Newspaper/media                 | 6                 | 3.7%              | 4                              | 2                              |
| At an event                     | 1                 | 0.6%              | 0                              | 1                              |
| Poster                          | 1                 | 0.6%              | 1                              | 0                              |



A full research report will be available in July 2024. Find it on https://www.huroncounty.ca/ImmigrantSurvey/

