

Huronview Family Council Meeting

March 10, 2015 Minutes

Attendance: Michael Boucher (Chair), Julie Boucher, Marg Angus, Barb Dalrymple, Pauline Thompson, Maggie Visscher, Sharon Keenan, Rhea Hamilton-Seeger, Lucy Sage, Deb Corrie (staff liaison)

Regrets: Joyce Creelman

1. Review of minutes of January 13, 2015 meeting

The minutes as previously circulated were approved by consensus.

2. Business Arising

- Support Group

It was reported that the group met and only 3 persons attended. They agreed that they would likely not continue since there are various resources available in the community as well as an excellent social worker on staff to provide assistance.

3. Review of Satisfaction survey questions

There was a lengthy discussion of each question in the survey as well as the covering page of instructions. Deb took notes of the suggested changes. She also reminded the group that the LHIN is working on a questionnaire for homes as well as OANHAS. Our input will be considered when Huronview receives those other drafts.

The timing of the survey was discussed and Deb reported that the plan was to resurvey in the fall.

It was also suggested that the survey results be posted on the Home's web site along with various policies and procedures so that families could access them.

There was also a discussion about one central bulletin board which displays current information for families and visitors.

Sharon provided an overview of suggestion related to the Resident Satisfaction Survey and shared her written comments with Deb.

4. Other Business

- **Ministry of Finance seminar**

Michael reported that he had met with the Chair of the McCormick Home Family Council who sponsored an educational presentation by the Ministry about various tax benefits for seniors and the disabled. A minimum of 20 attendees are required.

The Council agreed that we should proceed and invite families and staff to attend and depending on numbers, Huronlea could also be invited.

The Chair agreed to follow up and contact the Ministry representative and agree on a date in spring. Deb will share the information with Connie as support by administration will be needed.

- **Ministry Compliance Report**

Michael reported that he had received a copy of a January 15, 2015 compliance report. There were no orders issued by the Ministry.

- **Treasurer's Report**

Lucy reported that we have \$48.50 in the Council bank account. It was felt there was no need at present to collect funds.

5. Date of next meeting

The next meeting was scheduled for May 12, 2015 at 2:00pm

6. Adjournment

There being no further business the meeting adjourned at 3:10pm.